

PPG Survey Autumn 2013

Northfield Health Centre - Dr Ali's Practice. Patient Questionnaire 2013 summary result.

The practice has approximately 6,000 patients we have 150 questionnaires which means we have sampled 2.5% of the total or 1 in 40. 72% were female 28% male.

Is the practice doing well?

If the results below were extrapolated it shows that 81% are very positive about the practice they would recommend it and think that doctors/nurse clearly explain medications that are prescribed. This would be 4800 of the overall practice 19% have negative feedback or 1200 of the overall practice.

Sub totals 39 Perfect score 78 Based on questions 15 and 16 both circled "Completely" 81% 117 (most comments were on getting appointments that they wanted).

21 Negative to doctor/nurse queries 7 Multiple complains 19% 28 145 total 5 Spoilt papers Of the negative 28

17 Happy to recommend 11 to some extent.

Looking at the largest score above are these results weighted to an aged group, sex or ethnicity ?

Sex. Of the above 78, there were 16 male, 60 female and 2 unknown (79% female 21% male) a fair mix.

Age groups. Males count Ages split Females count Ages split 0 15/19 3 15/19 1 20/29 6 20/29 2 30/39 16 30/39 5 40/49 9 40/49 3 50/59 11 50/59 3 60/69 9 60/69 2 70/79 6 70/79 16 60.

Ethnicity.

Males Females 5 unknown 13 unknown 3 English 6 English 1 White 5 White English 4 White British 20 White British 3 British 4 White 16 12 British 60 Looking at the perfect 39 score above are these results weighted to an aged group, sex or ethnicity?

Sex. Of the above 39, there were 17 male, 21 female and 1 unknown (56% female 44% male).

Age groups. Males count Ages split Females count Ages split 0 15/19 1 15/19 2 20/29 0 20/29 1 30/39 4 30/39 4 40/49 3 40/49 1 50/59 4 50/59 3 60/69 4 60/69 6 70/79 2 70/79 80/89 2 80/89 unknown 1 unknown 17 21.

Ethnicity. Males Females 5 unknown 5 unknown 0 English 1 English 2 White 1 White 4 White British 1

White English 1 Jewish 6 White British 2 British 5 British 3 Irish 2 Irish 17 2 Looking at the 21 negative score above are these results weighted to an aged group, sex or ethnicity?

Sex. Of the above 21, there were 6 male, 14 female and 1 unknown (67% female 33% male).

Age groups. Males count Ages split Females count Ages split 0 15/19 0 15/19 1 20/29 2 20/29 0 30/39 2 30/39 2 40/49 3 40/49 0 50/59 5 50/59 1 60/69 0 60/69 0 70/79 1 70/79 0 80/89 0 80/89 2 unknown 1 unknown 6 14.

Ethnicity. Males Females 2 unknown 7 unknown 1 White British 5 White British 3 British 2 British 6 14 Looking at the 7 negative score above are these results weighted to an aged

group, sex or ethnicity? Sex. Of the above 7, there were 2 male, 5 female and 1 unknown (71% female 29% male)

Age groups Males count Ages split Females count Ages split 0 15/19 0 15/19 1 20/29 3 20/29 0 30/39 1 30/39 0 40/49 1 40/49 1 50/59 0 50/59 0 60/69 0 60/69 0 70/79 0 70/79 0 80/89 0 80/89 0 unknown 0 unknown 2 5.

Ethnicity. Males Females 1 unknown 2 unknown 1 Korean 2 White British 0 British 1 Black British 2 5.